

Message Text

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PAGE 01 VIENTI 00053 071206Z

17

ACTION EB-07

INFO OCT-01 EA-07 ISO-00 CAB-02 CIAE-00 COME-00 DODE-00

DOTI-00 INR-07 NSAE-00 FAA-00 L-03 ST-01 OPR-02 OC-05

CCO-00 PM-04 /039 W

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R 071043Z JAN 76

FM AMEMBASSY VIENTIANE

TO AMEMBASSY BANGKOK

INFO SECSTATE WASHDC 5907

LIMITED OFFICIAL USE VIENTIANE 0053

E.O. 11652: N/A

TAGS: EAIR, OTRA, LA, TH

SUBJECT: CIVAIR: PAN AMERICAN (BANGKOK VERSUS MANLEY INTERPRISES

REF: A. BANGKOK 0281

B. VIENTIANE 0036

1. APPRECIATE INFORMATION FURNISHED REF A.

2. IN LIGHT THEREOF, WE HAVE HAD CHARGE'S IMMINENT TRAVEL (REF B) RETICKETED BY THAI AIRWAYS IN VIENTIANE. THAI OFFICE HERE IS UNABLE TO RESERVE FLIGHTS BEYOND BANGKOK, AT LEAST ON TIMELY BASIS, AND THUS CHARGE'S RESERVATIONS ARE ACTUALLY THOSE MADE BY AND CONFIRMED TO MANLEY ENTERPRISES. THEREFORE REQUEST YOU RECONFIRM BANGKOK-TOKYO-BANGKOK PORTION OF CHARGE'S ITINERARY WITH PAN AM/BANGKOK AND ADVISE US IF YOU ENCOUNTER ANY PROBLEMS.

3. WE WILL USE THAI AIRWAYS FOR FUTURE PASSENGER RESERVATIONS AND TICKETING AND FOR AIR CARGO TO EXTENT POSSIBLE UNTIL QUESTION OF PAN AM'S REPRESENTATION HERE IS RESOLVED. WE APPRECIATE YOUR OFFER TO PASS COMMUNICATIONS TO AND FROM PAN AM/BANGKOK AND WILL NO DOUBT HAVE FURTHER OCCASION TO SEEK YOUR ASSISTANCE.

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4. FYI ONLY: MANLEY SAYS CURRENT ACTION BY PAN AM
MANAGER IN BANGKOK IS ONLY LATEST IN SERIES OF "HARASS-
MENTS" THAT ARISE LARGELY OUT OF MANLEY'S OWN SUCCESS IN
SELLING PANAM TICKETS IN THAILAND AND WHAT HE CHARACTER-
IZES AS THE BANGKOK MANAGER'S INCOMPETENCE AND BAD JUDG-
MENT. ON TWO PREVIOUS OCCASIONS WHEN BANGKOK MANAGER
SOUGHT TO "BLACKLIST" HIS TICKET STOCK, MANLEY CLAIMS,
HE WENT OVER BANGKOK MANAGER'S HEAD AND WAS SUSTAINED
BY PAN AM HEADQUARTERS IN NEW YORK. HE IS ATTEMPTING TO DO
THE SAME THIS TIME AND HAS ALSO ENGAGED AN ATTORNEY IN
NEW YORK. MANLEY ALLEGES THAT BANGKOK MANAGER'S "BLACKLISTING"
OF HIS PASSENGER TICKETS AND AIR WAYBILLS IS "ILLEGAL" AND
IMPERMISSIBLE UNDER PAN AM'S OWN REGULATIONS. ALSO, HE
ALLEGES THAT NO ACTION SHOULD HAVE BEEN TAKEN IN
ANY EVENT BEFORE JANUARY 15, WHEN 60-DAY NOTICE OF INTENT
TO TERMINATE MANLEY ENTERPRISES AS GENERAL SALES AGENT IN
LAOS (WHICH HE HAD ALREADY APPEALED) WAS DUE TO EXPIRE.
COMMENT: OBVIOUSLY THIS IS A MATTER WE CANNOT ADJUDICATE AND
WILL STEER CLEAR OF.
CORCORAN

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